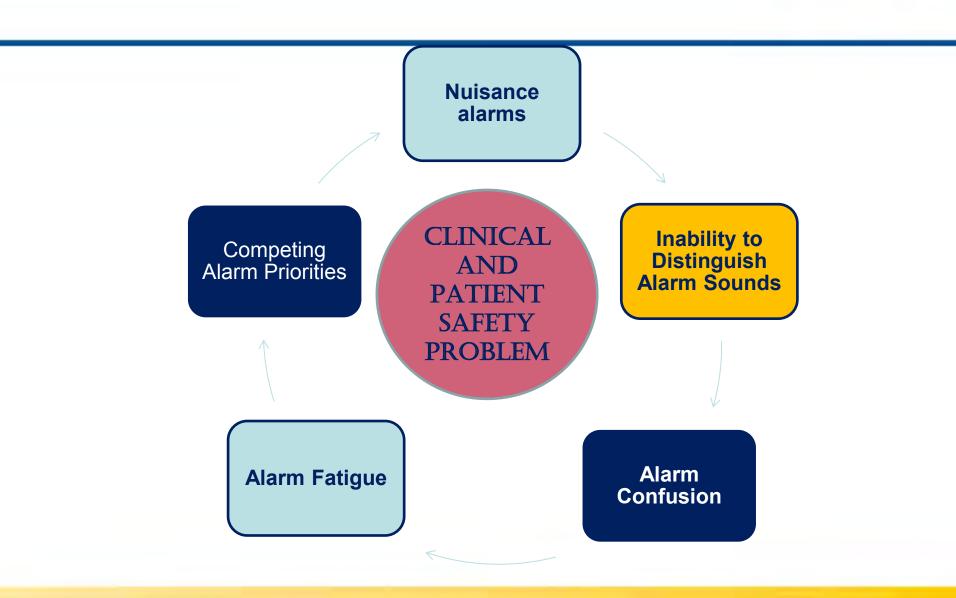
The Role of Middleware in Alarm Management

 ✓ secondary means of annunciation or presenting alarm tones

 ✓ provides mobility – allowing the origin of an alert tone to move with a clinician.

Presenter: Sue Verrillo on behalf of Sharon Allan and Maria Cvach











- Allows the unit to develop rules to be followed for sending alarms/alerts wireless communication device
- Rules can be at the alarm/alert level
- Connexall technology used for this work at Johns Hopkins Univ Hospital.

How Do You Decide How Much Delay To Place On Which Alarms

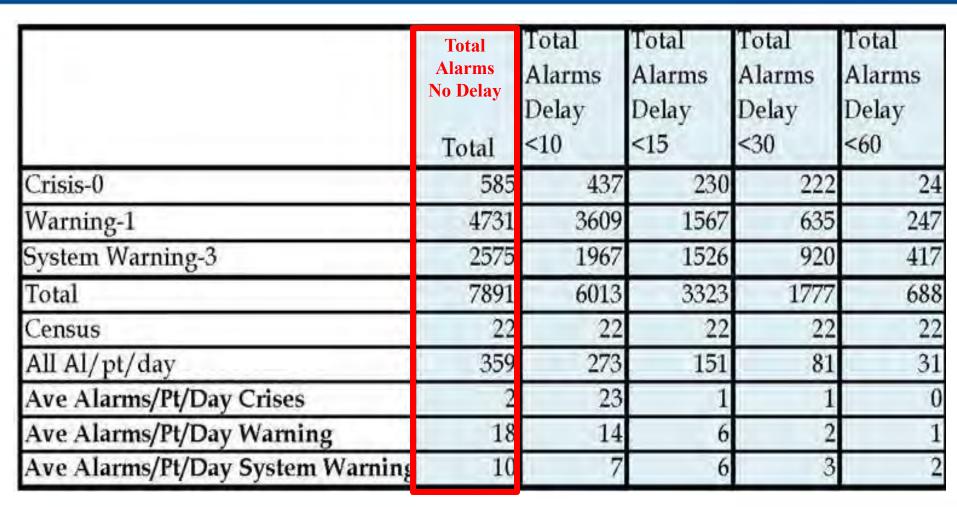


High-Priority Alarms (no delay to provider) Medium Priority Alarms (add delay)

Unit Demographics Nurse:Pt ratio Unit layout

Device Alarm Type ventilator/exit alarm/ lavoratory Review of alarm data to determine frequent alarms

The Impact Alarm Delays Have On Total #Alarms/Bed/Day



JOHNS HOPKINS

THE CHALLENGE: Maintaining a Balance Between Alarm Management Strategies to Decrease Alarm Burden and Maintaining Patient Safety



Decrease Alarm Fatigue

Safety Nets

Device Device Downtime Downtime Process



Workflow for Alarm

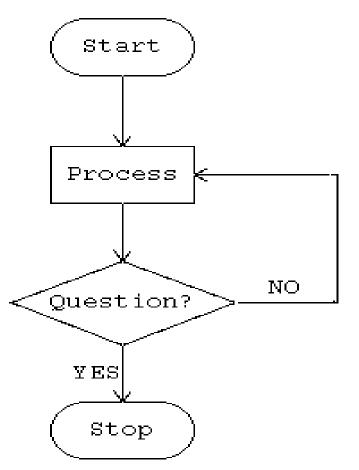
Escalation

Patient Assignment **Orphan Check**

Ongoing Staff Education

Virtual Call Points for Notifications

ALARM ALGORITHMS

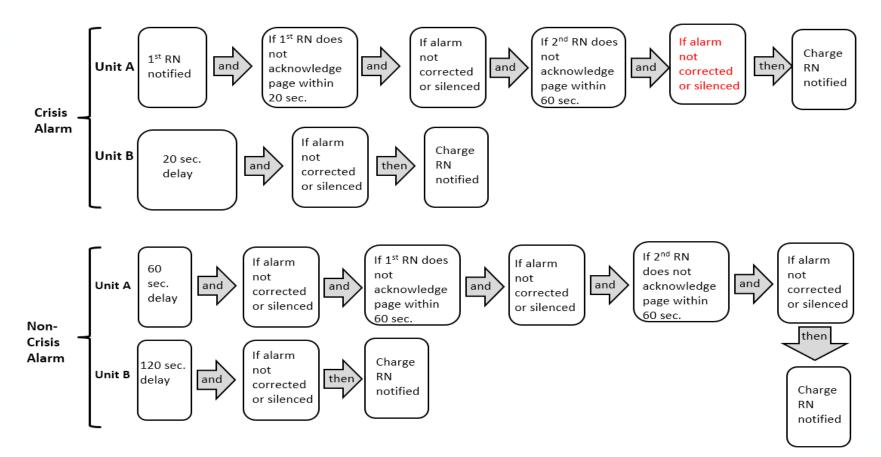




Monitor Alarm Escalation Algorithms

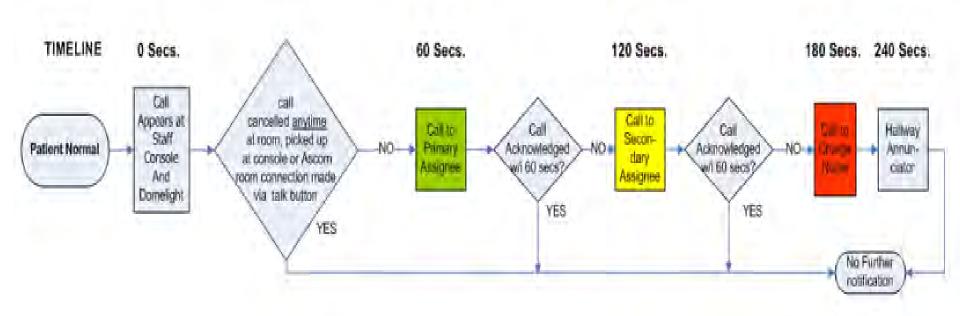
Supplemental Digital Content, Figure 1 : Alarm Escalation Algorithm

IOHNS HOPKI



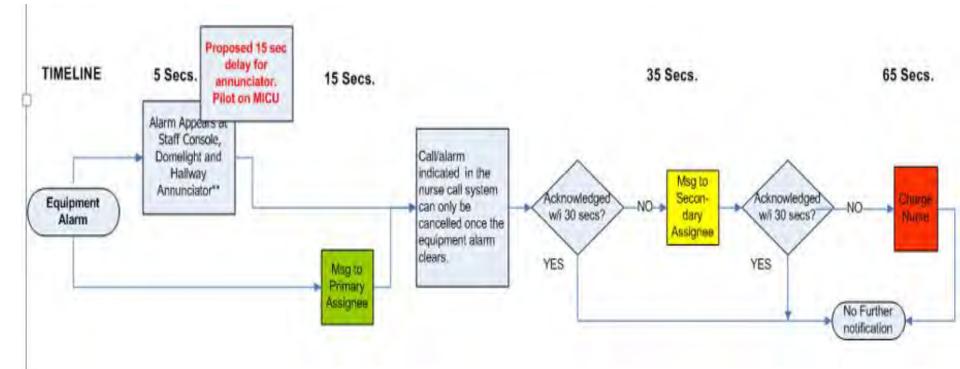
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PATIENT CALL ALARM ALGORITHM





VENTILATOR ALARM ALGORITHM





Other Benefits of Middleware



 <u>Time Trigger Alerts</u> – Alerts that are sent to a wireless device at a certain time of day

• <u>Virtual Call Points</u> – Group calls that can be sent by the press of a button



